



High-Tech Pool and Spa Products & Services

AquaZeus Hot Tub Maintenance Agreement

Amazon Backyards DBA AquaZeus (AZ) offers three discount hot tub maintenance packages and a few additional services a la carte. All packages include the following services:

- Weekly water analysis, including the following tests: Free Chlorine, PH, Alkalinity
- Balance hot tub water (Check Sanitizer, Oxidize and adjust PH, also add Clarifier, Metal & Scale Control as needed)
- Vacuum Debris Inside Tub, Clean Cover (top & Inside), Clean Cabinet & Steps, Inspect, Clean and Adjust Pillows, Clean Skimmer Compartment, Clean Lifter & Handrail (when applicable)
- Once a month Treat Cabinet & Cover with 303 (If applicable) and Spray and Wash Filters

Please choose the service below:

Weekly Hot Tub Maintenance:\$35.00 per visit
 Replace Mineral Sanitizer every 4 months\$31.50

Monthly Hot Tub Maintenance..... \$105.00 per
 visit
 Replace Mineral Sanitizer every 4 months\$31.50

Customer Initials: _____

Week Maintenance Service to Begin: _____ Date Maintenance Service End: _____

Customer Name: _____

Address: _____

Home Phone: _____ Cell Phone: _____ Email: _____

This Maintenance Agreement Must be signed and returned before maintenance service can begin. A current Credit Card Authorization form must be on file prior to any service being scheduled. To avoid any misunderstanding, please read the following Terms and Conditions that apply to all AZ Hot Tub Maintenance PLans

Terms and Conditions

1. Amazon Backyards DBA Aquazeus cannot guarantee the safety and effectiveness of chemicals that have been purchased elsewhere. For these reasons, we strongly recommend purchasing your products from Aquazeus. AZ offers free delivery for all products purchased from Aquazeus or Amazon Backyards.
2. If your hot tub requires special attention before we start our regular maintenance program, the initial cleaning will be billed separately. We offer different Performance Cleaning Packages starting at \$199.
3. All maintenance subscriptions will require a credit card to be placed on file. For your convenience, Amazon Backyards DBA Aquazeus will process the credit card on or after the 5th day of the subsequent month of service.
4. Our goal is to provide complete customer satisfaction. You have the option to cancel this contract at any time and for whatever reason. Our only request is that if you decide to cancel, please do so in writing and give us at least 72 hours notice.
5. This contract is for hot tub maintenance service only. If repairs are needed, they will be scheduled with your approval and billed on a separate work order.
6. Customers must provide access to hot tub site. Dogs, locked gates, etc. can cause delays. Please, make arrangements with the office to avoid these types of problems.
7. Maintenance services are scheduled on a weekly basis. We request that you give us a 48 hour notice if there is any reason that will prevent us from performing the service.
8. Amazon Backyards DBA Aquazeus is not responsible for any damages to equipment that result from insufficient water levels in the hot tub. It is your responsibility to maintain the water level in your hot tub.
9. Storm clean-up exceeding normal maintenance will be billed at a rate of \$\$25 per 1/2hr in addition to the regular maintenance rate if our technician is required to spend more time than normally allotted.
10. If you are not completely satisfied with our services, please contact us immediately. We do not offer refunds or credits for problems that are brought to our attention at a later date, but we will make every effort to come out and correct any problems immediately when you bring such issues to our attention.

Customer Signature _____ Date: _____